



Service Engineer

You will be joining our team as part of our taskforce in China on the mission to protect the built world. Your role is responsible for maintaining service and technical support in China - together with our China team, typically in utility, road, building, construction, energy, aerospace sectors.

What will you do

- Provide full-service support related to breakdowns and / or customer queries.
- Promote the value of company original spare parts.
- Communicate the benefits of service contracts to clients.
- Provide company product training to customers, distributors and colleagues in relation to proper operation, preventative maintenance, and fault finding.
- Complete installation & commissioning.
- Repair the faulty units in house.
- Travel to key distributors to train their service engineers.
- Travel to customers to fix faulty units in case of need.
- Support product demonstrations.
- Work with internal business functions to ensure distributors' and customers' needs are met.
- Develop and translate materials for the products, e.g. manuals and software.

What do we expect

Basic Qualification

- A bachelor's degree or above with major in engineering background. Civil engineering or experience of service engineer is preferred.

- Well communication skills, including face-to-face, telephone and written communication skills.
- The ability to manage multiple tasks and take responsibility for their successful completion.
- Be enthusiastic team player, and capable of working independently as well.
- Be familiar with MS office, SAP, Windows, iPad/iPhone OS.
- Fluent Chinese and good English.
- Task and deadline oriented, a pleasant personality, be active, able to work under high pressure, quick learning abilities and teamwork skills.
- Free and receptive to frequent travel. Over 50% is preferred.

About the #EagleTeam

Screening Eagle Technologies | Proceq | Dreamlab

We are on a mission to protect the built world with software, sensors and data. We hire talented problem-solvers with bold ambition who share our passion for inspection technology to sustain mission-critical assets and infrastructure for future generations. Our culture is creative, innovative and inclusive. We are a fast-paced, product-driven, growth company headquartered in Switzerland with our Singapore and Malaga technology hub and a global mindset looking to lead a digital revolution in inspection. Want to join the #EagleTeam?

Send your application to hr-dls@screeningeagle.com