



# IT Technical Support Engineer, Singapore

The IT Technical Support Engineer is the key contact person for first and second level of support to our Singapore Regional Office. A very hands-on IT Engineer who has vast experience in IT Infrastructure.

## What will you do

- Installation and configuration of desktop and portable Apple, Microsoft Windows, and Linux based OS.
- Able to set up, configure, and troubleshooting VMWARE ESXi.
- Provide first level support for Networks, Applications, Servers, and Software.
- Responsible for setting up Mobile devices (iPads/iPhones).
- Upkeep the technical configuration and documentation.
- Create understandable IT documentation for employees.
- Conduct IT onboarding and systems training for new hires.
- Purchase IT equipment (Apple, Windows, and Other IT hardware).
- Manage our Inventory Management System with Snipe-IT and Manage Engine Desktop Central tool.
- Install software patches, Anti-Virus, and security updates on desktops and laptops.
- Assist the IT Systems Manager (Singapore) on all IT Projects like, deploying new servers, software and application deployment, network, and other IT-related tasks.

## What do we expect

### Required Qualifications

- At least seven years of practical IT experience.
- Very good in macOS/iOS, Windows 2010, Windows 2016/2019 servers.

- Hands-On experience in setting up physical servers, VMWARE, and Linux family.
- Good understanding and experience in Network Protocols, DHCP, DNS, and VPN.
- Experienced in using Password Management System and 2FA.
- Quick learner of our tools (SnipeIT, Manage Engine, Git, Confluence, Jira, Slack, Dropbox, etc.)
- Technical ability and analytical skills
- Good communication skills in English
- Excellent problem-solving skills
- A customer-focused approach

### Preferred Qualifications

- Scripting and Automation skills
- Active directory experienced

## About the #EagleTeam

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We are on a mission to protect the built world with software, sensors and data. We hire talented problem-solvers with bold ambition who share our passion for inspection technology to sustain mission-critical assets and infrastructure for future generations. Our culture is creative, innovative and inclusive. We are a fast-paced, product-driven, growth company headquartered in Switzerland with our Singapore and Malaga technology hub and a global mindset looking to lead a digital revolution in inspection. Want to join the #EagleTeam?

Send your application to [hr-dls@screeningeagle.com](mailto:hr-dls@screeningeagle.com)